

NEWS RELEASE

HEADLINE: Saint Francis Memorial Hospital 2013 Practice of the Year

SUMMARY: Saint Francis is proud to be recognized by CA Emergency Physicians of America as the 2013 Practice of the Year.

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EDTEMERYVILLE, Calif., Sept. 30, 2013 (GLOBE NEWSWIRE) -- CEP America named Saint Francis Memorial Hospital in San Francisco as 2013 Practice of the Year at its annual Partnership Meeting in Los Angeles. Chief Executive Officer, Wesley A. Curry, MD, FACEP, and Chief Operations Officer, Theo Koury, MD, FACEP, announced the award in front of an audience of over 1,000 providers, nurses, and hospital administrators at the annual awards dinner, where four other locations also received recognition as Distinguished Practices.

"We are thrilled to be recognized by CEP America with such a distinguished honor," said Dennis Kneepfel, Chief Operating Officer and Chief Nurse Executive at Saint Francis. "Our emergency department and inpatient department work tirelessly on process improvement so that Saint Francis provides excellent quality care for our patients through our advanced triaging system and integrated services."

Saint Francis Memorial Hospital has the second busiest ambulance traffic volume in San Francisco, and was recognized for seamless integration between the emergency department (ED) and hospitalist service resulting in substantial operational improvements. Staffed by CEP America emergency physicians and hospitalists, the providers have worked towards improving throughput between the ED and the inpatient department, thereby enhancing the patient experience.

Since last year, Saint Francis' median time to provider (TTP) has fallen to under nine minutes while turnaround time to discharge (TAT-D) from the ED has dropped to less than 120 minutes. Additionally, this enhanced collaboration between the two departments has resulted in an average length of stay for admitted patients of 3.59 days. Saint Francis continues to improve operations throughout the hospital and exemplifies the benefits of a truly integrated acute care continuum.

Curry and Koury also recognized four practice locations as Distinguished Practices, including John Muir Medical Center in Concord, Calif.; San Geronio Memorial Hospital in Banning, Calif.; St. John's Hospitals in Oxnard and Camarillo, Calif.; and Swedish/Edmonds Hospital in Edmonds, Wash.

About CEP America

Since its founding in 1975, [CEP America](#) has expanded to offer a wide range of clinical, staffing and administrative expertise designed to increase clinical quality and service excellence across the acute care continuum. Over the last thirty-five years, CEP America has grown to include over 2,500 providers treating 4.6 million patients a year at over 100 facilities specializing in urgent, emergency, inpatient, and post-discharge care across nine states.

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Dignity Health - Saint Francis Memorial Hospital is an accredited, not-for-profit community hospital that has been providing exceptional healthcare in San Francisco for over 100 years. Located atop Nob Hill, near downtown San Francisco, Saint Francis is home to the Bothin Burn Center, the largest in Northern California, the Center for Sports Medicine, the Spine Institute of San Francisco and the Total Joint Center. With its close proximity to downtown San Francisco, Saint Francis also specializes in Occupational Health and Emergency Medicine. Saint Francis has been designated as a 2011 Blue Distinction Center for Spine and Hip/Knee Replacement Surgery and is a Certified Stroke Center by the Joint Commission. For more information, call (415) 353-6000 or visit www.saintfrancismemorial.org.