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Contact:

Domini Mostofi

Domini.mostofi@dignityhealth.org

(415) 353-6504

NATIONAL STUDY: SAINT FRANCIS MEMORIAL HOSPITAL IS HEALTHGRADES FIVE-STAR RECIPIENT IN THREE AREAS

SAN FRANCISCO (Oct. 22, 2013) – Saint Francis Memorial Hospital has received 5 stars for the quality of its back surgery, stroke care and respiratory failure care from Healthgrades, the leading online resource that helps consumers search, compare and connect with physicians and hospitals.

This achievement is part of new findings released today in *American Hospital Quality Outcomes 2014: Healthgrades Report to the Nation*, which evaluates hospital performance at over 4,500 hospitals nationwide for 31 of the most common inpatient procedures and conditions. The new report demonstrates how clinical performance differs dramatically between hospitals.

“We are pleased to be recognized by HealthGrades for our excellent standard of care for the treatment of Stroke, Respiratory Failure and Back Surgery at Saint Francis,” said Tom Hennessy, President of Saint Francis Memorial Hospital. “We are proud to serve the growing downtown community with consistent high quality care at one of the busiest Emergency Rooms in Saint Francisco.”

About the Report

For its analysis, Healthgrades evaluated approximately 40 million Medicare-patient records for nearly 4,500 short-term acute care hospitals nationwide, assessing hospital performance relative to each of 31 common conditions and procedures. Healthgrades awards hospitals quality achievements for cohort-specific performance, specialty area performance, and overall clinical quality. Individual procedure or condition cohorts are designated as 5 star (statistically better than expected), 3 star (statistically as expected) and 1 star (statistically worse than expected) categories. Detailed performance information, such as cohort-specific outcomes data and quality achievements for individual hospitals may be found at www.healthgrades.com/find-a-hospital.

More information on the *American Hospital Quality Outcomes 2014: Healthgrades Report to the Nation*, including the complete methodology, can be found at www.healthgrades.com/quality.

Saint Francis Memorial Hospital has received several recognitions from Healthgrades, including:

Five-Star Awards

- Hip Fracture, 2013
- Stroke, three years in a row, 2012-2014
- Back Surgery, 2014
- Respiratory Failure, 2014

About Saint Francis Memorial Hospital

Dignity Health - Saint Francis Memorial Hospital is an accredited, not-for-profit community hospital that has been providing exceptional healthcare in San Francisco for over 100 years. Located atop Nob Hill, near downtown San Francisco, Saint Francis is home to the Bothin Burn Center, the largest in Northern California, the Center for Sports Medicine, the Spine Institute of San Francisco and the Total Joint Center. With its close proximity to downtown San Francisco, Saint Francis also specializes in Occupational Health and Emergency Medicine. Saint Francis has been designated as a 2011 Blue Distinction Center for Spine and Hip/Knee Replacement Surgery and is a Certified Stroke Center by the Joint Commission. For more information, call (415) 353-6000 or visit www.saintfrancismemorial.org.

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**Statistics are based on Healthgrades analysis of MedPAR data for years 2010 through 2012 and represent 3-year estimates for Medicare patients only.*